

Job Title	Test Engineer (TE)
Department	TTA Team
Reports To	TTA Manager
Hours	9am to 5pm & Out Of Hours Support As Required

Summary

The Test Engineer (TE) will liaise with the client, TTA Manager and/ or Projects Manager to provide test services both internally and to the client. He /she will produce clear and precise test scripts, test reports and other required project documentation. The TE will also provide application support to the client base during core hours and out of hours as part of an on-call rota. Effective communication with clients, the ability to understand business requirements and implement effective and efficient test solutions is key to the role.

The role will require the TE to understand and make a positive contribution to the ongoing development of the company client base.

Responsibilities

- Provision of software test services
- Development and implementation of test scripts in line with functional specifications
- Maintenance of test and version documentation
- Supply of information to users
- Delivery of testing deliverables for projects
- Support of business process change projects
- Identification and implementation of service improvements
- Supply of relevant application support in accordance with agreed service levels
- Out of hours support

Critical Success Factors

- Experience of software development environment
- Support development to achieve agreed service levels
- Adherence to all change management and control procedures
- Delivery of projects and project deliverables in line with project plans
- Provision of consistent test scripts and reports that meet customer requirements
- Production of general services and information in line with business expectation
- Proven Database knowledge (Oracle and MS SQL Server)
- Effective and timely communication
- Ensure no loss of business revenue due to systems deficiencies